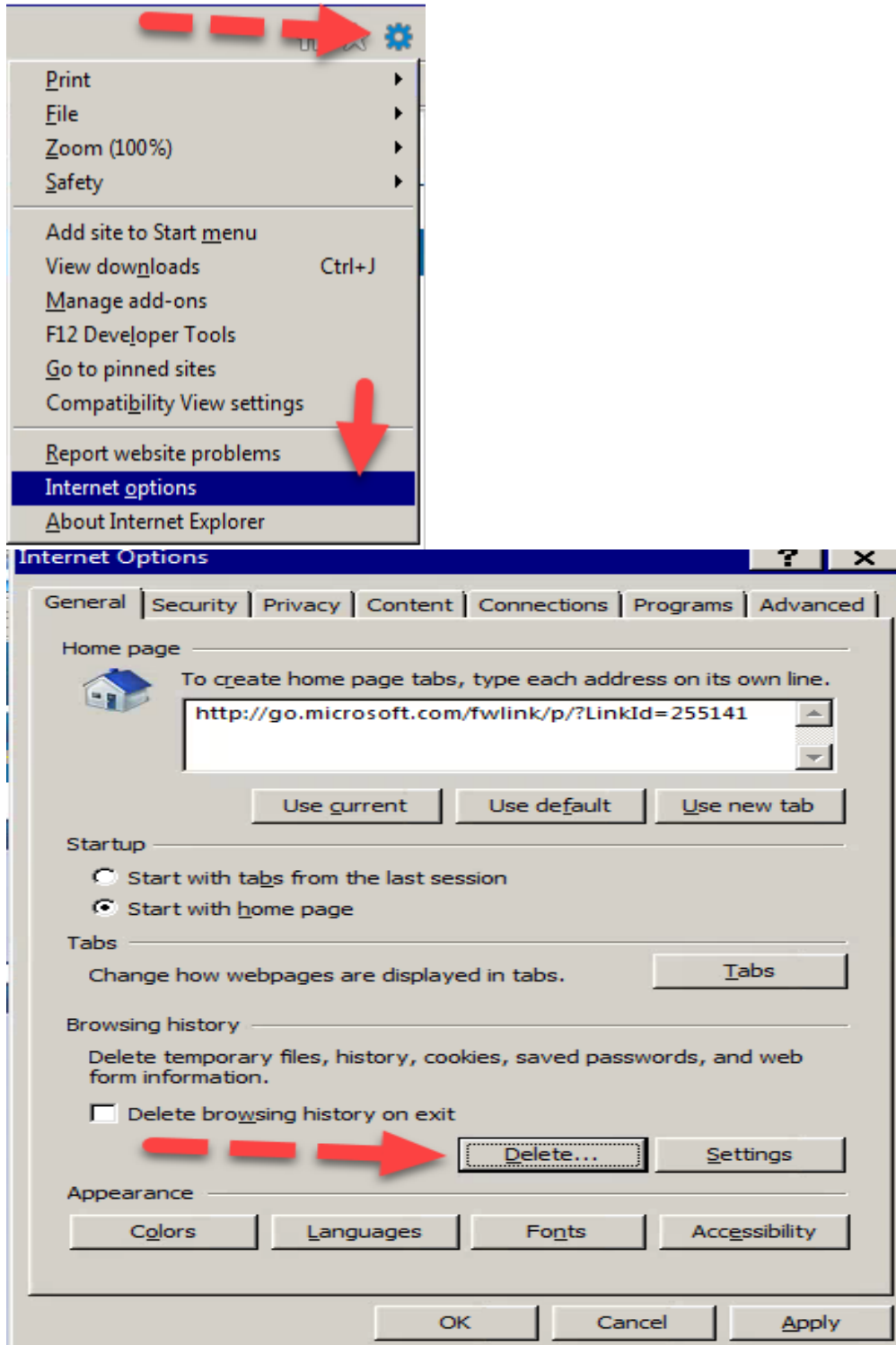
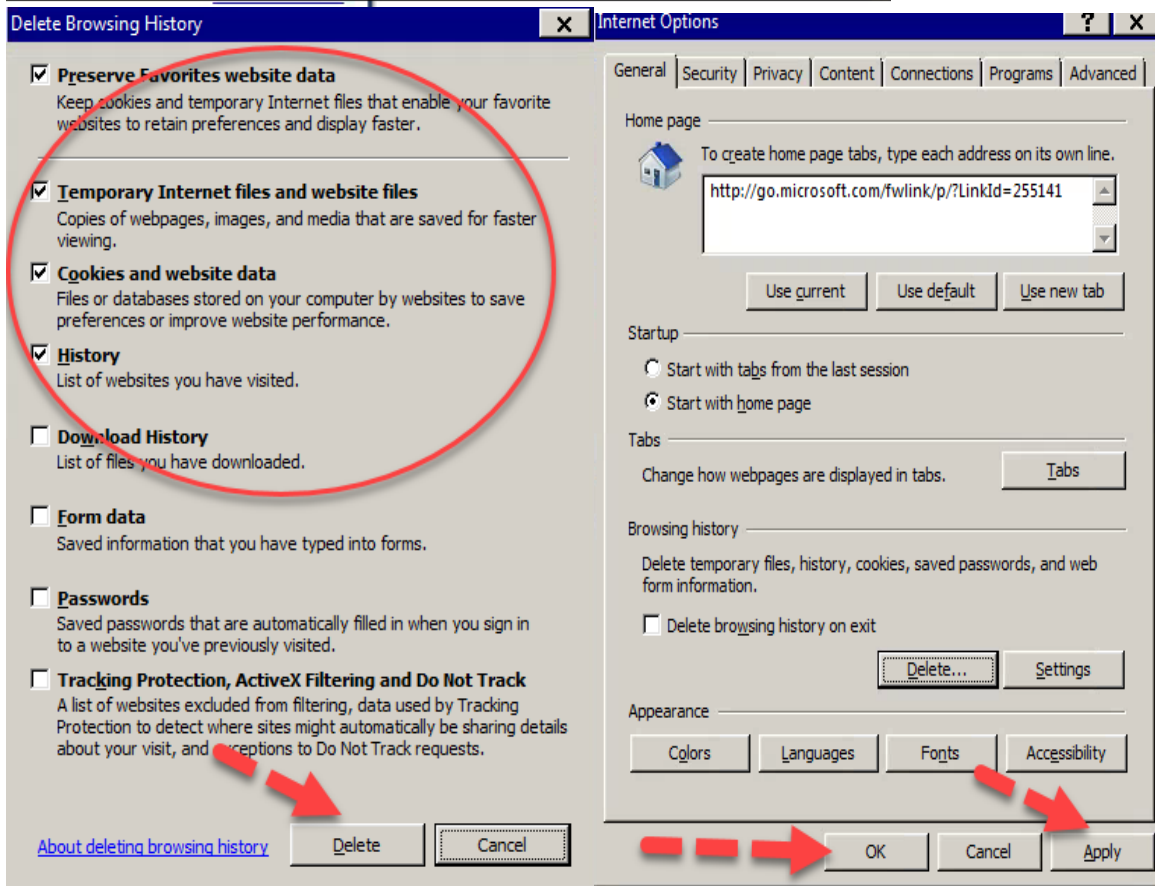
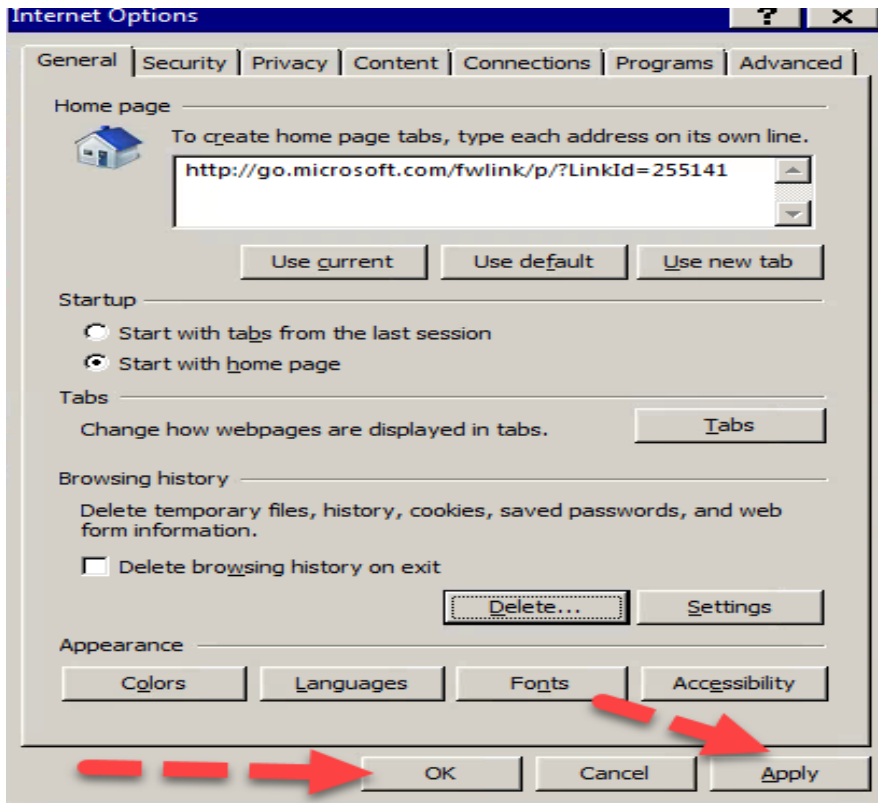


Clearing Cookies and Cache

Internet Explorer (IE)





Safari –Apple products



Cookies:

If clearing the cache doesn't fix the problem, next you may want to try clearing the browser cookies. Important! While deleting the browser cookies may fix the problem, it also removes your saved settings for sites you've previously visited.

› Safari 3.x for Mac OS X

- Click the Edit menu
- Click Preferences
- Click Security
- Click Show Cookies
- Click Remove All
- Click Done
- Close the **Preferences** dialog box

› Safari 3.x for Windows

- Click the Safari menu
- Select Preferences
- Click Security
- Click Show Cookies
- Click Remove All
- Click Done to close the cookies list
- Close the **Preferences** dialog box

Note:

To find the version, in Safari: On Mac OS X, click Safari, and then click About Safari. On Windows, click Help, and then click About Safari.

Cache:

First try clearing the browser cache for the version you're using:

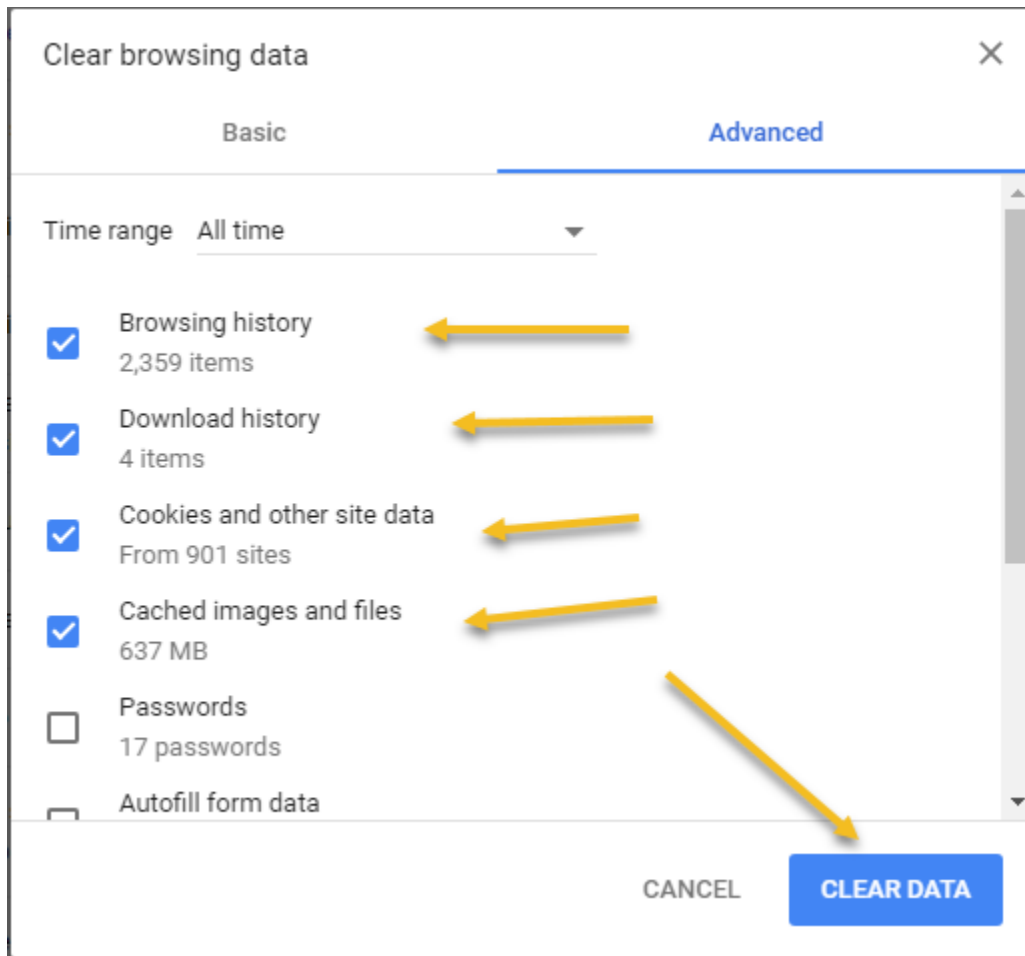
› Safari 3.x for Mac OS X

- Click the Safari menu.
- Select Empty Cache.
- Click Empty.
- Safari 3.x for Windows
- Click the Edit menu.
- Select Empty Cache.
- Click Empty.

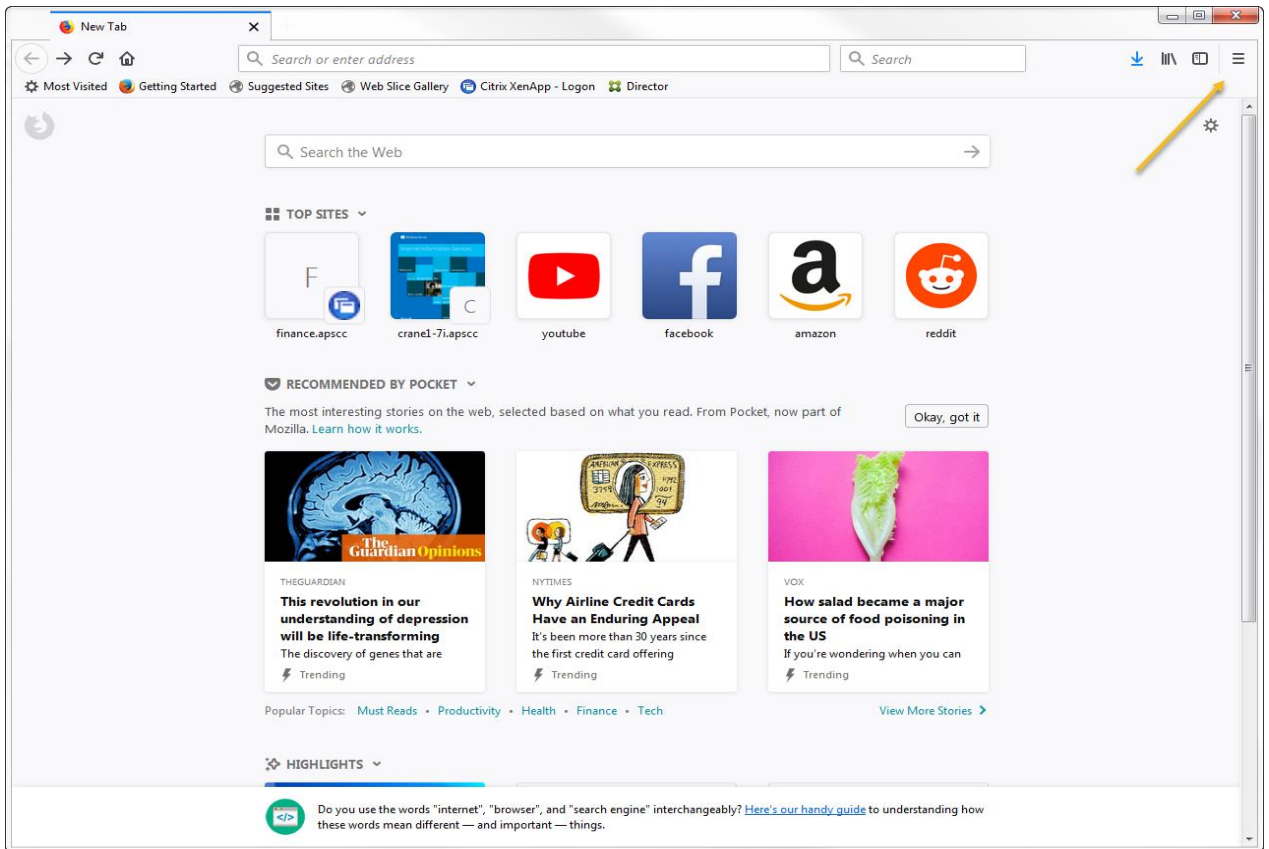
Google Chrome




1. Settings
2. Advanced
3. Clear browsing data

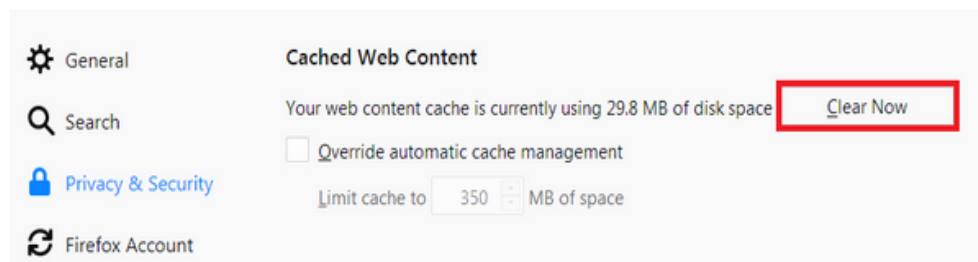


Mozilla Firefox




Clear the cache

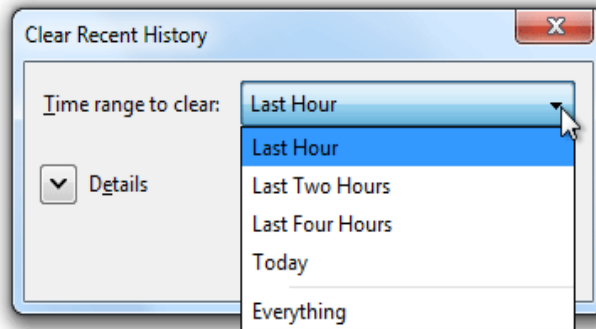
1. Click the menu button  and choose **Options**.
2. Select the **Privacy & Security** panel.
3. In the **Cached Web Content** section, click **Clear Now**.



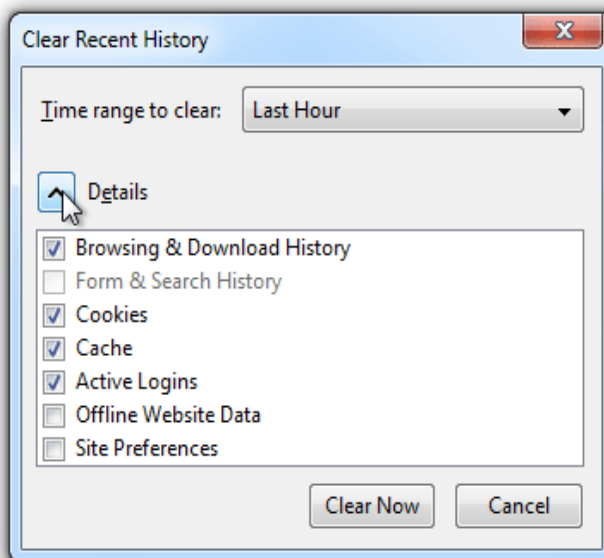
4. Close the *about:preferences* page. Any changes you've made will automatically be saved.

How do I clear my history?

1. Click the Library button , click **History** and then click **Clear Recent History...**
2. Select how much history you want to clear:
 - Click the drop-down menu next to **Time range to clear** to choose how much of your history Firefox will clear.



- Next, click the arrow next to **Details** to select exactly what information will get cleared. Your choices are described in the [What things are included in my history?](#) section above.



3. Finally, click the **Clear Now** button. The window will close and the items you've selected will be cleared.

General Info

Workstations and Browsers		Sign Off	Date
Work Stations	Windows 7 (SP1) <x86/x64>, Windows 8.1, Windows 10	_____	_____
Browsers 7i	IE10, IE11	_____	_____
Browsers Self Service	IE10, IE11, Edge, Firefox & Chrome - Current release plus 4 prior versions, Safari (MAC) - Current release plus 1 prior version.	_____	_____
<u>Hardware for Light Users (light data entry and data retrieval)</u>			
Dual Core Intel or AMD processor			
2 GB Ram or more			
4 GB free disk space			
17" monitor 1024x768 or higher			
<u>Hardware for Heavy Users (heavy data entry, workflow design and report de</u>			
Dual or Quad Core Intel or AMD processor, 2+ GHz			
4GB Ram or more			
4 GB free disk space			
19" monitor 1280x1024 or higher			
<u>Macintosh Support:</u>			
Macintosh workstations are supported for use of the Dashboard, Workflow Task Lists, Applicant Online, Documents Online, Employee Online, and web reporting by using Firefox or Safari browser. All other BusinessPLUS functions are supported on the Macintosh via a Citrix deployment.			
<u>Image Capability:</u>			
Image or document viewing is more convenient with a screen resolution of 1280x1024 on a 19" monitor			
Image or Document Capture workstations should support 1280x1024 (or higher) on a 21" monitor. Approximately 10GB of free disk space should be available for temporary storage. Any scanner to be used with Documents Online must come with a TWAIN driver and be a TWAIN compatible device.			
<u>Printer Requirements:</u>			
BusinessPLUS will support any PCL5 compatible printer with the exception of the HP5si or any Troy printers.			
Windows Server 2012 r2 requires a HP Universal Printer driver for B+ printin			